

CITIZENS TELECOMMUNICATIONS COMPANY
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ORIGINAL

A.C.C. TARIFF NO. 1
1st Revised Title Page
Cancels Original Title Page

CITIZENS TELECOMMUNICATIONS COMPANY

dba CITIZENS COMMUNICATIONS COMPANY

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TARIFF

REGULATIONS, DESCRIPTIONS, AND SCHEDULE OF CHARGES
APPLICABLE TO FURNISHING TELECOMMUNICATIONS SERVICES
WITHIN THE STATE OF ARIZONA

Director of Regulatory
Citizens Telecommunications Company
3 High Ridge Park
Stamford, CT 06905

APPROVED FOR FILING DECISION #: <u>60367</u>

ORIGINALCHECK SHEET

The Title Page and Pages 1 through 38 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are effective on the date shown.

PAGE	NUMBER OF REVISION (except as indicated)	EFFECTIVE DATE
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Aloa J. Stevens

Director – State Government Affairs

Citizens Telecommunications Company dba Citizens Communications Company

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ORIGINAL

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

EXPLANATION OF SYMBOLS AND ABBREVIATIONS

- | | |
|----------|---|
| D | Indicates discontinued rate or regulation |
| I | Indicates rate increase |
| N | Indicates new rate or regulation |
| R | Indicates rate reduction |
| M | Indicates move in location of text |
| T | Indicates change in text or regulation but no change in rates |

APPLICATION OF TARIFF

This tariff contains the regulations and charges that apply to the provision of intrastate telecommunications services by Citizens Telecommunications Company (hereinafter "Company") between various locations within the state of Arizona. The rules and regulations of the Arizona Corporation Commission set forth in Arizona Administrative Code Title 14 also apply to the provision of the services, except as otherwise provided in this tariff.

SECTION 1

DEFINITION OF TERMS

ACCESS LINE: An arrangement that connects a customer location to the Company's switching location.

AUTHORIZATION CODE: A numerical code, one or more of which are assigned to a customer to enable Company to identify use of service on his or her account and to bill the customer accordingly for such service. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users on his or her account.

BUSINESS CUSTOMER: A customer whose use of service is primarily or substantially of a professional, business, institutional, occupational or other commercial nature.

COMPANY: Citizens Telecommunications Company.

DEDICATED PORT: A port on Company's switching facility which is dedicated, at extra charge, to customer's exclusive use and which is to customer's premises by a private line furnished by customer.

EQUAL ACCESS: The ability for a customer to select their primary long distance company.

FACILITIES: Any cable, equipment or facilities used to provide the service offered under this tariff.

HOME AREA: The local calling area associated with the switch accessed

INTRASTATE COMMUNICATIONS: Any communications that originates and terminates within the same state and is subject to the oversight by a state regulatory commission as provided by the laws of that state.

LOCAL ACCESS AND TRANSPORT AREA (LATA): The term Local Access Transport Area denotes a geographic area established by the US District court for the District of Columbia in Civil Action No. 82-0192 within which a local exchange company or companies provide communications services.

SECTION 1

DEFINITION OF TERMS (cont'd)

POINT OF DEMARCATION: The point of interconnection between the Company communications facilities and Customer provided facilities as defined in Part 68 of the Federal Communications Commissions Rules and Regulations.

POINT OF ORIGINATION: The Company's switch location accessed by the customer for the purpose of making a call using Company's service.

POINT OF TERMINATION: The point of demarcation within a Customer premises at which the Company's responsibility for the provision of service ends.

REMOTE ACCESS CODE: A code to permit customers to access the Company switch in areas other than customers' home area.

RESIDENTIAL CUSTOMER: A customer whose use of service is primarily personal and domestic nature.

SERVICE OR SERVICES: The services covered by this tariff shall include only the State of Arizona.

SERVICE DATE: The date that billing starts for service or any service component.

SERVICE COMPONENT: Service components include access arranged by the Company, Authorization Codes, ports, traffic management services, and voice or data transmission facilities or capabilities.

SERVING WIRE CENTER: The wire center from which the Customer premises normally obtains dial tone from the Company.

SPECIAL ACCESS CIRCUIT: A physical pathway for the transmission of information between a dedicated originating point and a dedicated terminating point.

SPECIFIC PROJECT CODE: Specifically assigned code by customer for billing to that activity within customer's business.

SPECIAL REQUEST: Any modification that is performed by the Company at the customers request that is above and beyond normal service and or access use.

TERMINAL EQUIPMENT: Telecommunications devices, apparatus, and their associated wiring, such as teleprinters, telephone and data sets.

SECTION 2

RULES AND REGULATIONS

2.1 OBLIGATION OF THE COMPANY

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its customers for communications.

The Company's obligation to furnish facilities and service is dependent upon its ability (a) to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment; (b) to secure and retain without reasonable expense, suitable space for its plant and facilities in the building where service is or is to be provided to the Customer; or (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service herein.

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property, or service.

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for services previously rendered pursuant to this tariff until the indebtedness is satisfied.

Service is offered subject to the availability of the necessary facility and/or equipment and subject to the provisions of this tariff. Company reserves the right not to provide service to or from a location where the necessary facilities or equipment are not available.

The Company reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the customer is using the service in violation of the provisions of this tariff, the rules and regulations of the Arizona Corporation Commission or in violation of the law.

SECTION 2

RULES AND REGULATIONS (cont'd)

2.2 LIMITATIONS ON LIABILITY

2.2.1 Indemnification by Customer

The Customer shall indemnify and hold the Company harmless against claims for libel, slander, or infringement of copyright arising from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, the facilities of claims arising out of any act or omission of the Customer in connection with the facilities provided by the Company or the Customer.

2.2.2 General Liability

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service, and not caused by the negligence of the Customer, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs; provided, however, that the Company shall have no liability for any such period which is less than the minimum duration specified for the particular service in the regulations applicable to such service set forth in this tariff.

2.2.3 Acts of God

The Company shall not be liable for, shall be excused from performance during, and the Customer shall not be liable for charges related to the Company's excused performance during any failure of performance due to causes beyond its control, including, but not limited to, Acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots or wars; strikes, lockouts, work stoppages or other labor difficulties; unavailability or non-performance of facilities provided by others; and any law, order, regulation or other action of any governing authority or agent thereof.

**Material previously on this page now appears on Page 10. 1.*

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SECTION 2

RULES AND REGULATIONS (cont'd)

2.2 LIMITATIONS ON LIABILITY (cont'd)

2.2.4 Customer-Provided Equipment

The services and facilities furnished by the Company are subject to the following limitations: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to persons or property from voltages or currents transmitted over the facilities of the Company caused by customer-provided equipment or premises wire.

2.2.5 Use of Facilities of Other Companies

When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company.

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*Material on this page previously appeared on Page 10.

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SECTION 2

RULES AND REGULATIONS (cont'd)

2.3 USE OF SERVICE

Service is furnished for use by the Customer but may be used by others when so authorized by the Customer. Service may be resold or shared and the Customer may advise its user that a portion of its service is provided by Carrier. However, the customer shall not represent that Carrier jointly participates with the Customer in the provision of its service.

2.4 OWNERSHIP OF EQUIPMENT

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition (subject to reasonable wear and tear). The Customer is required to reimburse the Company for any loss of, or damage to the facilities or equipment on the Customer's premises, including loss or damage caused by agents, employees, or independent contractors of the Customer through any negligence.

2.5 BLOCKING OF SERVICE

The Company's facilities cannot be used to originate calls to other telephone companies' caller-paid information services. This includes, but is not limited to, calls to NPA 900, NXX 976, NXX 970, and other **NXXs** assigned to these services. Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company.

SECTION 2

RULES AND REGULATIONS (cont'd)

2.6 PAYMENT FOR SERVICES PROVIDED

2.6.1 Payment of Charges

Payment for service is due upon presentation of the bill. Service may be denied for nonpayment of a bill. The Customer is responsible for safeguarding the service from use by unauthorized persons, and to pay all charges for use of the service by any persons whether or not authorized by the Customer, except in those instances where it has been determined that the Customer's present and former employees, agents and authorized users were not responsible for calls billed to the Customer via third party billing and Carrier did not verify that the charges for the call would be accepted. The Customer is not responsible for unauthorized use of service to the extent such use is proximately caused by Carrier's willful or negligent act.

2.6.2 Collection Charges

In the event the Company incurs fees or expenses, including attorneys fees, collecting, or attempting to collect any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred, including a collection fee on the overdue charges accruing at the highest rate allowed by law.

SECTION 2

RULES AND REGULATIONS (cont'd)

2.6 PAYMENT FOR SERVICES PROVIDED (cont'd)

2.6.3 Return Check Charge

An Administrative Charge may apply for any customer check returned for insufficient funds or any other reason.

2.6.4 Late Payment Charges

- a. Customer bills for telephone service are due on the date specified on the bill. A Customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the Customer's next billing date, a late payment charge at the highest rate allowed by law will be applied to all amounts previously billed under this tariff including arrears and unpaid late payment charges.
- b. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- c. Late payment charges do not apply to final accounts.

2.6.5 Customer Overpayments

The Company will provide interest on Customer overpayments that are not refunded within 30 days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The Customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the Customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the rate of the Company's Late payment Charge.

SECTION 2

RULES AND REGULATIONS (cont'd)

2.6 PAYMENT FOR SERVICES PROVIDED (cont'd)

2.6.5 Customer Overpayments (cont'd)

interest shall be paid for the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the Customers overpayment was originally recorded to the Customers account by the Company.

2.7 ACCESS TO CUSTOMERS PREMISES

The Customer shall be responsible for making arrangements or obtaining permission for Company employees or agents of the Company to enter the premises of the Customer or any joint user or Customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

2.8 INTERCONNECTION

Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitation established by Company. Service furnished by Company is not part of a joint undertaking with such other carriers. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the customer's expense.

Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting his or her customer provided terminal equipment of communications systems with Carrier. Customers shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnections.

SECTION 2

RULES AND REGULATIONS (cont'd)

2.9 SUSPENSION OR TERMINATION OF SERVICE

2.9.1 Suspension or Termination for Nonpayment

In the event that any bill rendered is not paid, the Company may terminate or suspend service until the bill has been paid. If service is suspended or terminated for nonpayment, the Customer must pay any outstanding balances prior to reconnection.

2.9.2 Exceptions to Suspension and Termination

Suspension or termination of service shall not be made until:

- a. At least 10 days after written notice has been served personally on the Customer, or at least 20 days after written notification has been mailed to the billing address of the Customer or;
- b. At least 10 days after the Customer has either signed for or refused to accept a registered letter containing written notification mailed to the billing address the Customer.

Service shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business.

Service shall not be suspended or terminated for:

- a. Non-payment of bills rendered for charges other than telephone service;
- b. Non-payment for services for which a bill has not been rendered;
- c. Non-payment for services which have not been provided;

SECTION 2

RULES AND REGULATIONS (cont'd)

2.9 SUSPENSION OR TERMINATION OF SERVICE (cont'd)

2.9.2 Exceptions to Suspension and Termination (cont'd)

- d. Non-payment for any billed amount which is in dispute during the period before resolution of the dispute is made by the Company in accordance with the Company's complaint handling procedures. Service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill if the Customer does not pay the undisputed amount after being asked to do so.
- e. Non-payment of backbilled amounts as outlined in the preceding.

2.9.3 Verification of Non-payment

Service shall not be terminated or suspended for non-payment of a bill rendered unless:

- a. The Company has verified, in a manner approved by the Arizona Corporation Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice.
- b. The Company has checked the Customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the Customer's account as of the opening of business on that day.

SECTION 2

RULES AND REGULATIONS (cont'd)

2.9 SUSPENSION OR TERMINATION OF SERVICE

2.9.4 Termination For Cause Other Than Non-payment:

2.9.4.A. The Company may, immediately and without notice to Customer, and without liability of any nature, temporarily deny, terminate, or suspend Service to any Customer:

In the event such Customer or its agent:

- (a) willfully damages the Company equipment, interferes with use of the Company's Service by other Customers of the Company;
- (b) unreasonably places capacity demands upon the Company's facilities or Service;
- (c) violates any statute or provision of law, or any rule or regulation of any state or federal regulatory agency relating to communications;
- (d) otherwise fails to comply with the provisions of this Tariff or applicable law;

2.9.4.B In the event a customer becomes insolvent, is the subject of any formal legal proceeding commenced in a court involving a voluntary or involuntary petition or proceeding in bankruptcy, seeks protection or relief from creditors in a formal legal proceeding after a filing for such relief, or executes an assignment for the benefit or In the event a Customer becomes insolvent, is the subject of any formal legal creditors;

2.9.4.C. In the event that the Company determines that any Service is being used fraudulently or illegally, whether by a Customer or its agent.

2.10 PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS

2.10.1 Cancellation of Service by the Customer

Service may be canceled by the Customer by giving notice to the Company up to the day cancellation is requested. If the Customer orders service requiring special facilities dedicated to the

SECTION 2

RULES AND REGULATIONS (cont'd)

2.10 PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS (cont'd)

2.10.1 Cancellation of Service by the Customer (cont'd):

customer's use and then cancels the order before the service begins, or before completion of some other period mutually agreed upon by the Customer and the Company, a charge will be made to the customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the Customer by Company and not fully reimbursed by installation and monthly charges. If, based on the order, any construction has either begun or been completed, but no service provided, the nonrecoverable cost of such construction shall be born by the Customer. Such charges will be determined on an individual case basis.

2.10.2 Dishonored Checks

If a Customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE

All services offered under this tariff are rated based on customer usage. Usage would not occur in the event of an outage occurred. Therefore, no charges would accrue and an allowance would be unnecessary.

SECTION 3

SERVICE AND PROMOTIONAL TRIALS

3.1 SERVICE TRIALS AND SPECIAL PROMOTIONS

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce present or potential customers to a service not previously subscribed to by the Customer.

SECTION 4

SPECIAL ARRANGEMENTS

4.1 CONTRACT PRICING PLAN

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Rates for Contract Pricing Plans will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for services which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed services than those specified herein. Contract Pricing Plan rates will be offered to customers in writing and will be made available to similarly situated customers. A summary of each Contract Pricing Plan arrangement offered pursuant to this paragraph will be filed in Section 8 of this tariff within 30 days after the contract is signed by both the Company and the Customer.

SECTION 5

SERVICE OFFERINGS

5.1 GENERAL SERVICE DESCRIPTION

Intrastate telecommunications services are available for calls originating from any service location within the state of Arizona and terminating at any point within the state.

A customer may originate a call over the Company's switched network by **presubscribing** to the Company's service to place calls on a direct dialed basis, on an ad hoc basis by dialing the Company's Carrier Identification Code.

Intrastate Customers have access to the Company's Interstate and International communications services which are covered under separate tariff as governed by the rules and regulations of the Federal Communications Commission.

5.2 BUSINESS 1+ SWITCHED ACCESS SERVICE DESCRIPTION

1+ Switched Access gives customers the capability to originate and terminate IntraLATA and Intrastate calls. A customer using switched facilities may **presubscribe** to the Company's service to originate calls on a direct dialed basis.

Features include:

- Domestic intrastate direct dial calling.
- Single point of customer contact for all service offerings.

5.3 BUSINESS 800 SERVICE DESCRIPTION

Business 800 Service is an inbound toll free service that is ordered and billed to the Customer receiving the call. It is provided on a switched access basis and is billed directly to the Customer by the Company. A Customer may be assigned one or multiple 800 numbers that allow the Customer's end users to place a call to the Customer free of charge.

Features include:

- Intrastate and Interstate 800 calls over the same local access line.
- International origination.
- Detailed call record lists originating phone numbers for all 800 calls.
- Vanity 800 numbers available at no extra charge.

SECTION 5

SERVICE OFFERINGS (cont'd)

5.4 BUSINESS CALLING CARD SERVICE DESCRIPTION

Business Calling Card Service gives Customers the ability to make toll calls from anywhere. Customers may choose their own 10 digit authorization number (code) and a four (4) digit Personal Identification Number (PIN).

Features include:

- Speed dialing where Customers can personally program up to nine (9) speed dial numbers that can be stored for future access.
- Series Calling enables Customers to make multiple calls without dialing the 800 number or authorization number.

5.5 RESIDENTIAL 1+ SWITCHED ACCESS SERVICE DESCRIPTION

1+ Switched Access gives customers the capability to originate and terminate Intrastate calls. A customer using switched facilities may presubscribe to the Company's service to originate calls on a direct dialed basis.

Features include:

- Domestic intrastate direct dial calling.
- Single point of customer contact for all service offerings.
- One minute increment billing.

5.6 RESIDENTIAL 800 SERVICE DESCRIPTION

Residential 800 Service is an inbound toll free service that is ordered and billed to the Customer receiving the call. It is provided on a switched access basis. A Customer may be assigned one or multiple 800 series numbers that allow callers to place a call to the Customer free of charge. Service is dependent upon availability of 800 series numbers.

Features include:

- Intrastate and Interstate 800 calls over the same local access line.
- International origination.
- Detailed call record lists originating phone numbers for all 800 calls.
- Vanity 800 series numbers available at no extra charge.

ORIGINAL

SECTION 5

SERVICE OFFERINGS (cont'd)

5.7 RESIDENTIAL CALLING CARD SERVICE DESCRIPTION

Residential Calling Card Service gives Customers the ability to make toll calls from anywhere, using their own 10 digit authorization number (code) and a four (4) digit Personal Identification Number (PIN).

Features include:

- Speed dialing where Customers can personally program up to nine (9) speed dial numbers that can be stored for future access.
- Series Calling enables Customers to make multiple calls without dialing the 800 number or authorization number.

5.8 PREPAID CALLING CARD DESCRIPTION

Prepaid Calling Card permits calling from any touch tone phone; Customers purchase the cards in advance based on predetermined denominations. Prepaid cards are offered in denominations ranging from \$5.00 to \$100.00. Calls are placed by dialing an 800 access number listed on the card. The Customer is then prompted to enter a Personal Identification Number (PIN). After verification of the PIN, the Customer is informed of the remaining balance available on the card, after which the terminating number can be dialed by the Customer. A prompt notifies the Customer one minute prior to expiration of the card.

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SECTION 5

SERVICE OFFERINGS (cont'd)

ORIGINAL

5.9 GROUP LONG DISTANCE SERVICE DESCRIPTION

Group Long Distance is a purchasing plan targeted to affinity groups that can aggregate large numbers of subscribers for Citizens Telecommunications Company. Service is offered for 1+ Switched Access Service, 800 Service, and Calling Card Service.

1+ Switched Access and 800 Services are flat rated. Calling Card Service is flat rated with a per call surcharge.

5.10 PRIVATE LINE SERVICE DESCRIPTION

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5.10.1 Business Dedicated Access Service Description

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Business Dedicated Access is a Private Line Service that allows the Customer to access the Company's network via dedicated access facilities. Dedicated Access Service is targeted to large volume users who can take advantage of dedicated access, where facilities are available. Service is offered and can be configured for 1+ Service and 800 Service.

Business Dedicated Access Service may be obtained on a fixed term basis with a minimum of a one (1) year commitment, with a minimum requirement of greater than thirty thousand (30,000) minutes of usage per month. If usage is less than the minimum requirement, the Customer will be charged a penalty equal to the shortage of minutes of usage multiplied by the rate per minute. If the Customer terminates service prior to the expiration of the term, the Customer will be liable for any installation charges that were initially waived. The Customer must give written notice to the Company to disconnect the service forty-five (45) days prior to the end of the one term.

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Features include:

- Access Integration enables any or all channels to be used for both outgoing calls and incoming toll-free calls.
- Dialed Number Identification Service (DNIS) allows one location to receive identified multiple 800 calls.
- Account Codes and Verified Account Codes help the Customer prevent abuse by tracking the cost and origination of calls.

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DECISION #: <i>N/A</i>

SECTION 5SERVICE OFFERINGS (cont'd)

ORIGINAL

5.10 PRIVATE LINE SERVICE DESCRIPTION (cont'd)510.2 Point To Point Service Description

Point To Point Service is a Private Line Service that allows the Customer point-to-point or point-to-multipoint service via a dedicated connection. Point To Point Service is targeted to large volume users who can take advantage of Private Line Service, where facilities are available. Service is available at Voice Grade, 56kbps and **DS1** (1.544 mbps) speeds.

Point To Point Service may be obtained on a fixed term basis for a period of one (1), two (2), three (3), four (4), or five (5) years. A specified discount, corresponding to the length of the term commitment, that will apply for the life of the plan, will be applied to the Inter-Office Channel (IOC) portion of the charges.

If a Customer terminates service prior to completion of the term commitment, the Customer will pay termination charges for any unexpired portion of the term remaining after the forty-five (45) day notice period required for cancellation of Point to Point Service. The Customer shall be liable for termination charges equal to one hundred percent (100%) of the monthly recurring IOC charges for any remaining portion of the first year of the term, and twenty five percent (25%) of the IOC charge for the remainder of the subsequent years of the term. In addition, the Customer will be liable for any installation charges that were previously waived. A Customer may terminate a Fixed Term Plan prior to its expiration without liability if:

- a) a revision in the tariff results in a higher IOC rate for the Customer and the Customer provides written notice to discontinue the plan within forty-five (45) days of notification of such increase;
- b) the Customer replaces the existing arrangement with a new arrangement which expires on or after the expiration date of the existing plan.

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SECTION 5

SERVICE OFFERINGS (cont'd)

5.10 PRIVATE LINE SERVICE DESCRIPTION (cont'd)

510.3 Frame Relay Service Description

Frame Relay (FR) Service is a digital technology that provides point-to-multipoint data communication, on a packet switched basis, at speeds ranging from 56 kbps to 1.536 mbps. Speeds higher than 10 mbps may be obtained if network is available. Frame Relay access will be provided between the Customer's location and the frame relay switch via a dedicated DS-1 connection. A Customer who elects not to purchase the Company's frame relay access may obtain stand alone access to a frame relay port at telco costs. Any additional telco costs, resulting from a network to network interface, will be passed through to the Customer.

Entrance into the Company's network is accomplished through a port on the FR switch. Ports may be leased at 56 kbps, 128 kbps, 256 kbps, 384 kbps, 512 kbps, 768 kbps, or 1.536 mbps speeds. The Customer is connected to other sites on the network by Permanent Virtual Circuits (PVCs). PVCs, defined in the software of the FR switches, provide the data packets with directional information.

While the Company's network is made up of shared facilities, the Customer is ensured a minimum amount of bandwidth by ordering a specific Committed Information Rate (CIR). The CIR is a necessary component of each PVC and is available as one of three offerings based on port speed: Silver Level at twenty-five percent (25%), Gold Level at fifty percent (50%), and Platinum Level at one hundred percent (100%). Any data packets being sent at a speed above the CIR are labeled discard eligible (DE) and are qualified to be dropped in the event of network congestion.

Frame Relay Service requires the Customer to provide a Frame Relay Access Device (FRAD). The FRAD, functions as a multiplexer and a router, and encapsulates the customers information into a frame suitable for transport over the network.

SECTION 5SERVICE OFFERINGS (cont'd)

ORIGINAL

5.10 PRIVATE LINE SERVICE DESCRIPTION (cont'd)510.3 Frame Relay Service Description (cont'd)

Frame Relay Service may be obtained on a month to month basis or on a fixed term basis for a period of one (1), two (2), or three (3) years. Initial non-recurring charges, associated with access circuit charges will be waived for any Customer committing to a fixed term agreement. A specified discount, corresponding to the length of the term agreement, that will apply for the life of the plan, will be applied to the access circuit charges, for two (2) and three (3) year term agreements.

If a Customer terminates service prior to completion of the term commitment, the Customer will pay termination charges for any unexpired portion of the term remaining after the forty-five (45) day notice period required for cancellation of Frame Relay Service. The Customer shall be liable for termination charges equal to one hundred percent (100%) of the monthly recurring Port and Transport charges for any remaining portion of the first year of the term, and twenty five percent (25%) of the Port and Transport charges for the remainder of the subsequent years of the term. In addition, the Customer will be liable for any installation charges that were previously waived. A Customer may terminate a Fixed Term Plan prior to its expiration without liability if the Customer elects to upgrade to a higher port speed for the length of the term, or commits to a new term agreement with a higher port speed.

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SECTION 5**SERVICE OFFERINGS (cont'd)****ORIGINAL****5.10 PRIVATE LINE SERVICE DESCRIPTION (cont'd)****510.4 Move Charge**

A move charge will apply, to Private Line Services, when the physical location of the dedicated circuit, or a central office location is changed at the Customer's request. A move of this type will be considered a disconnection of service at one location and a reinstallation of the same service at the new location. The Customer will be responsible for the entire reinstallation charges. This type of move will not constitute a break in the original term agreement.

5.10.5 Allowance For Interruption Of Service

A credit allowance will be given when a Private Line Service is interrupted for more than two hours. Credit will equal one half (1/2) day, or one sixtieth (1/60) of the monthly billing charge, for every outage less than four (4) hours. The credit will equal one day, or one thirtieth (1/30) of the monthly billing charge for each twenty four (24) hour period, or fraction thereof, of an outage lasting more than four (4) hours. An interruption period begins when the Customer alerts the Company of the interruption and releases the circuit for testing and repair. An interruption period ends when the circuit is returned to the Customer in operating condition.

No credit allowances will be made for:

- a) interruptions due to negligence or willful misconduct by the Customer;
- b) interruptions due to failure of power, equipment, systems or connections not provided by the Company;
- c) interruptions due to failure of access outside the Company's serving area; or
- d) interruptions beyond the control of the Company.

SECTION 5

SERVICE OFFERINGS (cont'd)

5.11 CITIZENS SELECT CALLING PLAN

Citizens Select Calling Plan is a long distance plan that allows the Business Customer to access the Company's network via switched or dedicated access facilities. Service is offered for 1+ Switched Access Service, 800 Service, Dedicated Access Service, and Calling Card Service.

1+ Switched Access and 800 Services are flat rated.

Dedicated Access Service is flat rated with additional monthly recurring charges and initial non-recurring charges.

Calling Card Service is flat rated with a per call surcharge.

1+ Switched Access Service and 800 Service Customers may select a discounted flat rate plan by enrolling in a one, two, or three year term plan and committing to an annual net usage level of \$1,200, \$6,000, \$12,000, \$24,000, or \$60,000. Dedicated Access Service Customers may select a reduced flat rate plan by enrolling in a one, two, or three year term plan and committing to an annual net usage level of \$24,000, \$60,000, or \$120,000. Customers must select both an annual volume commitment and a term plan to qualify for enrollment and the associated rates. All long distance usage contributes to the annual volume commitment. If after the end of the term commitment, the Customer has billed less than the annual volume commitment they will be billed the difference between actual usage and the annual volume commitment.

The Customer may exit the term agreement during the initial ninety (90) days of the term without termination liability. If the Customer discontinues service after the initial ninety (90) days but prior to completion of the term commitment, the Customer will be billed the difference between the accumulated usage under the term commitment and the minimum annual volume commitment for the current year. In addition, the Customer will be billed the minimum annual volume commitment multiplied by the number of years remaining under the term commitment.

In the event of a rate increase, by the Company, the Customer may discontinue service within sixty (60) days without termination liability.

**Material previously on this page now appears on Page 24.*

SERVICE OFFERINGS (cont'd)

5.11 FREEDOM PLAN

Freedom Plan is a long distance plan that offers the Residential Customer a simplified rates structure for long distance calls placed through 1+ Switched Access Service. Freedom Plan is designed as a set of jurisdictionally integrated calling plans. A customer may order the Red, White, or Blue Freedom plan only in conjunction with the corresponding Red, White, or Blue Freedom Plan offered by the Company for interstate calling. The interstate portion of the Freedom Plan is subject to regulation by the Federal Communications Commission. The interstate portion of the Freedom plan may include a monthly recurring charge. In general, higher monthly recurring charges are associated with lower per minute charges. Freedom Plan does not require volume or term commitments.

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SECTION 6

RATES AND CHARGES

6.1 DESCRIPTION OF CHARGES AND RATE COMPONENTS

Intrastate communications charges are based on a flat minute of use rate multiplied by the appropriate incremental billing seconds as shown in § 6.1.1 below. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the nearest higher cent.

Monthly recurring usage charges are billed in arrears.

6.1.1 Incremental Billing Seconds

SERVICE OFFERING		6&6	12&6	18&6	30&6	60&6	60&60
Business Direct Billed	1+ Switched Access	X					
	800	X					
	Calling Card				X		
Business LEC Billed	1+ Switched Access					X	
	800					X	
	Calling Card					X	
Residential	1+ Switched Access						X
	800						X
	Calling Card						X
Group Long Distance	1+ Switched Access	X					
	800				X		
	Calling Card						X
Citizens Select Calling Plan	1+ Switched Access			X			
	800			X			
	Dedicated Access		X				
	Calling Card				X		

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*Material previously on this page now appears on Page 27.

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SECTION 6

ORIGINAL

RATES AND CHARGES (cont'd)

6.1 DESCRIPTION OF CHARGES AND RATE COMPONENTS (cont'd)

6.1.2 Mileage Measurement

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The distance between the rate centers is determined by applying the formula below to the vertical ("V") and horizontal ("H") coordinates found in Bellcore's V&H Tape and NECA FCC Tariff No. 4.

Formula:

$$\text{Mileage} = \sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

6.1.3 Time of Day Periods

<i>Peak Period</i>	8:00 am to 4:59 pm	Monday - Friday
<i>Off-Peak Period</i>	All other times	

<i>Day</i>	8:00 am to 4:59 pm	Monday - Friday
<i>Evening</i>	5:00 pm to 10:59 pm	Monday - Friday and Sunday
<i>Night & Weekend</i>	8:00 am to 4:59 pm	Sunday
	8:00 am to 7:59 am	Saturday
	1 1:00 pm to 7:59 am	Monday-- Sunday

Residential Service Rate Plan 1

<i>Peak Period</i>	7:00 am to 6:59 pm	Monday - Friday
<i>Off-Peak Period</i>	7:00 pm to 6:59am	All other times

(N)

(N)

6.1.4 Service Options And Contract Services

(M)

In lieu of the rates specified in the following, the Company, pursuant to Section 4 of this tariff, may provide to all qualified Customers similarly situated, certain promotional offerings, special contract rates and term discounts, subject to the extent of network reliability, technical capacity and economic factors.

(M)

(M) Material on this page previously appeared on Page 26.

SECTION 6

RATES AND CHARGES (cont'd)

6.2 BUSINESS SERVICE RATES

6.2.1 Business Direct Billed Service Rates

MAXIMUM	PER MINUTE	PER CALL
1+ Switched Access	\$.1850	
800 Service	\$.1850	
Calling Card	\$.2000	\$1.00

6.2.2 Business LEC Billed Service Rates

MAXIMUM	PER MINUTE	PER CALL
1+ Switched Access	\$.1825	
800 Service	\$.1825	
Calling Card	\$.2000	\$1.00

*Actual rates and charges previously appearing on this page now appear in Tariff Attachment 1.

Director of Regulatory
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SECTION 6

ORIGINAL

RATES AND CHARGES (cont'd)

6.2 BUSINESS SERVICE RATES(cont'd)

6.2.3 Business Rate Plus Lec Billed Rates

<u>Monthly Volume</u>	<u>Maximum</u>
\$501-1000	\$.1200
\$1001-2000	\$.1200
\$2000- +	\$.1200

6.2.4 Business Rate Plus Direct Billed Rates(no term)

<u>Monthly Volume</u>	<u>Maximum</u>
\$501-1000	\$.1200
\$1001-2000	\$.1200
\$2000- +	\$.1200

6.2.5 Business Rate Plus Direct Billed Rates

Base Rate \$.120 1 year Term
1+ & 800 Switched and Dedicated

<u>Monthly Volume</u>	<u>Maximum</u>
\$501-1000	\$.1152
\$1001-2000	\$.1104
\$2000- +	\$.1056

6.2.6 Business Rate Plus Direct Billed Rates

Base Rate \$. 120 2 year Term
1+ & 800 Switched and Dedicated

<u>Monthly Volume</u>	<u>Maximum</u>
\$501-1000	\$.1104
\$1001-2000	\$.1056
\$2000- +	\$.1032

N

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SECTION 6**RATES AND CHARGES (cont'd)****ORIGINAL****6.2 BUSINESS SERVICE RATES(cont'd)****6.2.8 Citizens Business Long Distance Rates**

PER MINUTE RATES			
MAXIMUM	1+ RATES	TOLL FREE	CALLING CARD
IN-STATE	\$0.130	\$0.130	\$0.180
INTRALATA	\$0.130	\$0.130	\$0.180
INTERSTATE	\$0.090	\$0.090	\$0.180

MAXIMUM SERVICE CHARGES	
CALLING CARD SURCHARGE	\$1 .00
MONTHLY RECURRING CHARGE	\$1.50

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Citizens Telecommunications Company dba Citizens Communications Company
Legacy Park
Piano, TX 75024

ORIGINAL

SECTION 6

RATES AND CHARGES (cont'd)

6.3 RESIDENTIAL SERVICE RATES

6.3.1 Residential Service Rate Plan 1

MAXIMUM	PER MINUTE		PER CALL
	Peak	Off-Peak	
1+ Switched Access	\$.3200	\$.1700	
800 Service	\$.3200	\$.3200	
Calling Card	\$.2500	\$.2500	\$1.25

6.3.2 Residential Service Rate Plan 2

MAXIMUM	PER MINUTE	PER CALL
1+ Switched Access	\$.1875	
800 Service	\$.3200	
Calling Card	\$.2500	\$1.25

6.3.3 Residential Service Rate Plan 3

MAXIMUM	PER MINUTE		PER CALL
	1st min	add'l min	
1+ Switched Access	\$.5400	\$.3800	
800 Service	\$.3200	\$.3200	
Calling Card	\$.2500	\$.2500	\$1.25

6.3.4 Residential Service Rate Plan 4

MAXIMUM	PER MINUTE		PER CALL
	1st min	add'l min	
1+ Switched Access	\$.1125	\$.1125	
800 Service	\$.3200	\$.3200	
Calling Card	\$.2500	\$.2500	\$1.25

*Actual rates and charges previously appearing on this page now appear in Tariff Attachment 1.

*Material previously seen on this page now appears on page 29.1.

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ORIGINAL

SECTION 6

RATES AND CHARGES (cont'd)

6.3 RESIDENTIAL SERVICE RATES (cont'd)

6.3.5 Residential Service - Other Charges

MAXIMUM Rate Plan 4	MONTHLY RECURRING CHARGE	INITIAL NON-RECURRING CHARGE
1+ Switched Access	\$6.95	\$0.00

6.3.6 Residential Service - Freedom Plans

MAXIMUM	PER MINUTE		
	RED	WHITE	BLUE
Outbound (1+) -- IntraLATA	\$0.10	\$0.12	\$0.13
Outbound (1+) -- Intrastate	\$0.10	\$0.12	\$0.13

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*Actual rates and charges previously appearing on this page now appear in Tariff Attachment 1.

ORIGINAL

SECTION 6

RATES AND CHARGES (cont'd)

6.4 PREPAID CALLING CARD RATES

MAXIMUM	PER MINUTE
Calling Card	\$.4500

6.5 GROUP LONG DISTANCE RATES

MAXIMUM	PER MINUTE	PER CALL
1+ Switched Access	\$.2000	
800 Service	\$.2000	
Calling Card	\$.2000	\$1.00

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*Actual rates and charges previously appearing on this page now appear in *Tariff Attachment I*.

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Stamford, CT 06905

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SECTION 6

RATES AND CHARGES (cont'd)

ORIGINAL

6.6 CITIZENS SELECT CALLING PLAN RATES

6.6.1 Usage Charges

MAXIMUM	Per Minute	Per Call
1+ Switched Access	\$.1850	
800 Service	\$.1850	
Dedicated Access	\$.2000	
Calling Card	\$.2000	\$1.00

6.6.2 Monthly Recurring Charges

DEDICATED ACCESS - MAXIMUM	
Access Coordination Function	\$100.00
Central Office Connection	\$350.00
T1 Access	\$9500.00

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6.6.3 Initial Non-Recurring Charges

DEDICATED ACCESS - MAXIMUM	
Access Coordination Function	\$300.00
Central Office Connection	\$450.00

*The Company may waive the above *non-recurring* charges from time to time

6.6.4 Optional - Monthly Recurring Charges

DEDICATED ACCESS - MAXIMUM	
Dialed Number Identification Service	\$100.00
Accounting Codes - Non-Validated	\$10.00
Accounting Codes - Validated Per Account	\$10.00

6.6.5 Optional - Initial Non-Recurring Charges

DEDICATED ACCESS - MAXIMUM	
Dialed Number Identification Service	\$300.00
Accounting Codes - Non-Validated	\$10.00
Accounting Codes - Validated Per Account	\$10.00

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SECTION 6

RESERVED FOR FUTURE USE

ORIGINAL

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F. Wayne Lafferty, Vice President
Citizens Telecommunications Company *dba* Citizens Communications Company
Legacy Park
Plano, TX 75024

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SECTION 6**RATES AND CHARGES (cont'd)****ORIGINAL****6.7 POINT TO POINT SERVICE RATES****6.7.1 Monthly Recurring Charges**

INTER-OFFICE CHANNEL (IOC)		
MAXIMUM	Fixed	Per Mile
DS1	\$2,200.00	\$12.00
56K	\$325.00	\$4.00
VOICE	\$325.00	\$1.00

ACCESS COORDINATION FUNCTION (ACF)	
MAXIMUM	per local loop
DS1	\$120.00
56K	\$40.00
VOICE	\$40.00

CENTRAL OFFICE CONNECTION (COC)	
MAXIMUM	per local loop
DS1	\$350.00
56K	\$50.00
VOICE	\$50.00

6.7.2 Initial Non-Recurring Charges

ACCESS COORDINATION FUNCTION (ACF)	
MAXIMUM	per local loop
DS1	\$275.00
56K	\$375.00
VOICE	\$250.00

CENTRAL OFFICE CONNECTION (COC)	
MAXIMUM	per local loop
DS1	\$425.00
56K	\$325.00
VOICE	\$275.00

SECTION 6RATES AND CHARGES (cont'd)

ORIGINAL

6.8 FRAME RELAY SERVICE RATES6.8.1 Monthly Recurring Charges

FRAME CHARGES	MAXIMUM
Port Charge - per port	\$600.00
Maximum CIR Charge - per port	\$2000.00

ACCESS CIRCUIT CHARGES	MAXIMUM
Transport Charge - per premise	\$800.00
Mileage Charge - per mile	\$25.00

6.8.2 Initial Non-Recurring Charges

FRAME CHARGES	MAXIMUM
Port Charge - per port	\$500.00
Change or Add - per order	\$150.00

ACCESS CIRCUIT CHARGES	MAXIMUM
per termination	\$400.00

6.8.3 Optional - Monthly Recurring Charges

OPTIONAL FEATURE CHARGES	MAXIMUM
Network Monitoring Tool - per PVC	\$25.00

6.8.4 Optional - Initial Non-Recurring Charges

OPTIONAL FEATURE CHARGES	MAXIMUM
Network Monitoring Tool - per PVC	\$20.00
Expedite Order - per site	\$350.00

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6.9 SERVICE CHARGES AND SURCHARGES

- a. A surcharge applies to all calls which the Company can identify as a payphone-originated call. This includes Calling Card and 800 calls.

SURCHARGE	Maximum Per Call
Payphone	\$0.45

- b. Applicability

(N)

The surcharges set forth below relate to funding the Arizona Universal Service Fund (AUSF) and are in addition to the rates and charges for access service, toll service and local service set forth in the applicable tariffs. If the Company determines it has collected its annually assessed amount prior to the end of the calendar year, it will suspend collection of these surcharges for the remainder of that year, subject to any subsequent adjustment necessitated by Arizona Corporation Commission Order.

1) Toll Portion Element

AUSF surcharge for Intrastate Toll:

- a) Currently assessed surcharge, percent of toll revenue (See Note 1): 0.1565%

NOTE 1: The surcharge amounts are per R-14-2-1206A. As the Arizona Corporation Commission issues orders which increase or decrease the requirement for AUSF funding, this surcharge amount(s) will be adjusted accordingly.

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DECISION #: 05472

ORIGINAL

SECTION 7

PROMOTIONAL OFFERINGS AND RATES

7.1 Citizens Select Calling Plan Competitive Promotional Offering

Business Customers enrolling in Citizens Select Calling Plan, who receive a comparable offer from a competitor, may be eligible to receive one of the following promotional options.

7.1 .1 15% Discount Option

1+ Switched Access Service and 800 Service Customers may select to receive a fifteen percent (15%) discount, off the tarified rates, by enrolling in a one, two, or three year term plan and committing to an annual usage level of \$1,200, \$6,000, \$12,000, \$24,000, or \$60,000. Dedicated Access Service Customers may select to receive a fifteen percent (15%) discount, off the tarified rates, by enrolling in a one, two, or three year term plan and committing to an annual usage level of \$24,000, \$60,000, or \$120,000. The discount is not applicable to Dedicated Access recurring charges or initial non-recurring charges. The discount applies to usage for the length of the Customer's term agreement. Customers must select both an annual volume commitment and a term plan to qualify for the discounted rates.

The promotional discount applies to 1+, 800, and Dedicated Service only. Citizens Select Calling Plan rates apply for all other calls, including Calling Card calls. This offer may not be combined with any other promotion unless specified in the Company's tariff. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

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Citizens Telecommunications Company
3 High Ridge Park
Stamford, CT 06905

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DECISION #. 60367

SECTION 7

PROMOTIONAL OFFERINGS AND RATES (cont'd)

7.1 Citizens Select Calling Plan Competitive Promotional Offering (cont'd)

7.1.2 Free Service Option

Business Customers enrolling in Citizens Select Calling Plan may receive their sixth month of consecutive service free. Customers may earn a credit based on usage to be applied to their sixth month of service. The amount of the credit will be determined based on average usage during the Customer's third, fourth, and fifth month of usage. This offer may be extended to include an additional free month of service in the twelfth month of service. The amount of the credit will be determined based on average usage during the Customer's ninth, tenth and eleventh month of usage. If the credit exceeds the usage level in the sixth or twelfth month the remainder will be applied to usage in the seventh or thirteenth month. Customers who discontinue their service prior to the sixth or twelfth months will not be eligible to receive the credit. The credit will not be redeemable for cash.

All long distance usage contributes to the average usage calculation. Dedicated Access recurring charges and initial non-recurring charges do not contribute to the usage calculation. This offer may not be combined with any other promotion unless specified in the Company's tariff. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

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SECTION 7

ORIGINAL

PROMOTIONAL OFFERINGS AND RATES

7.2 RESIDENTIAL INTRODUCTORY OFFER

Residential subscribers in Citizens local serving area, who elect to presubscribe to Citizens' long distance service, may receive a twenty dollar (\$20.00) credit toward their long distance bill. The subscriber will receive the credit on their first billing invoice. If the credit exceeds the usage level in the first month the remainder will be applied to subsequent billing invoices until the credit has been exhausted. The credit will not be redeemable for cash. PIC change charges will be waived for Customers who select this promotion. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

7.3 BUSINESS WINBACK OFFER

Business subscribers in Citizens local serving area, who elect to presubscribe to Citizens' long distance service, may receive a twenty five dollar (\$25.00) credit toward their long distance bill. The subscriber will receive the credit on their third billing invoice. If the credit exceeds the usage level in the third month the remainder will be applied to subsequent billing invoices until the credit has been exhausted. The credit will not be redeemable for cash. PIC change charges will be waived for Customers who select this promotion. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

7.4 BUSINESS INTRODUCTORY OFFER

Business customers who presubscribe to Citizens' long distance network may receive their sixth month of consecutive service free. Business Customers may earn a credit of up to seventy five dollars (\$75.00) based on usage to be applied to their sixth month of service. If the credit exceeds the usage level in the sixth month the Customer will receive a credit equal to the usage level in the sixth month. If the usage level in the sixth month exceeds seventy five dollars (\$75.00) the Customer will be required to pay the difference. The credit will not be redeemable for cash. PIC change charges will be waived for Customers who select this promotion. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

7.5 CONSUMER TOLL FREE CHANNEL PROMOTION

The Consumer Toll Free Channel Promotion is applicable to new residential toll free sales occurring between July 14 through August 28, 1999. During this period the non-recurring installation charge will be waived and the monthly recurring charge will be waived until December 31, 1999.

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Vice President, Regulatory and Government Affairs
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SECTION 8

CONTRACT PRICING PLAN

8.1 CONTRACT NUMBER 1

8.1.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

8.1.2 Description of Service

Switched Access 1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

8.1.3 Rates

	PER MINUTE	PER CALL
1+ Switched Access	\$.110	
800 Service	\$.110	
Calling Card	\$.145	\$.50

SECTION 8

CONTRACT PRICING PLAN

8.2 CONTRACT NUMBER 2

8.2.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

8.2.2 Description of Service

Switched Access 1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

8.2.3 Rates

	PER MINUTE	PER CALL
1+ Switched Access	\$.119	
800 Service	\$.119	
Calling Card	\$.145	\$.50

SECTION 8

CONTRACT PRICING PLAN

8.3 CONTRACT NUMBER 3

8.3.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

8.3.2 Description of Service

Switched Access 1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

8.3.3 Rates

	PER MINUTE	PER CALL
1+ Switched Access	\$.100	
800 Service	\$.100	
Calling Card	\$.145	\$.50

N
N

SECTION 8

CONTRACT PRICING PLAN

8.4 CONTRACT NUMBER 4

8.4.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

8.4.2 Description of Service

Switched Access 1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

8.4.3 Rates

	PER MINUTE	PER CALL
1+ Switched Access	\$.115	
800 Service	\$.115	
Calling Card	\$.240	\$.00

N

N

SECTION 8

CONTRACT PRICING PLAN

8.5 CONTRACT NUMBER 5

8.5.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

8.5.2 Description of Service

Switched Access 1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

8.5.3 Rates

	PER MINUTE	PER CALL
1+ Switched Access	\$.105	
800 Service	\$.105	
Calling Card	\$.240	\$.00

N

N

SECTION 8

CONTRACT PRICING PLAN

8.6 CONTRACT NUMBER 6

8.6.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

8.6.2 Description of Service

Switched Access 1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

8.6.3 Rates

	PER MINUTE	PER CALL
1+ Switched Access	\$.105	
800 Service	\$.105	
Calling Card	\$.145	\$.50

N

N

SECTION 8

CONTRACT PRICING PLAN

8.6 CONTRACT NUMBER 6

8.6.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

8.6.2 Description of Service

Switched Access 1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

8.6.3 Rates

	PER MINUTE	PER CALL
1+ Switched Access	\$.105	
800 Service	\$.105	
Calling Card	\$.145	\$.50

ATTACHMENT 1

PRICE LIST

ORIGINAL

1.1 BUSINESS SERVICE RATES

1.1.1 Business Direct Billed Service Rates

	PER MINUTE	PER CALL
1+ Switched Access	\$.1450	
800 Service	\$.1450	
Calling Card	\$.1600	\$.60

1.1.2 Business LEC Billed Service Rates

	PER MINUTE	PER CALL
1+ Switched Access	\$.1425	
800 Service	\$.1425	
Callina Card	\$.1600	\$.60

1.1.3 Citizens Business Long Distance Rates

PER MINUTE RATES			
	1+ RATES	TOLL FREE	CALLING CARD
IN-STATE	\$0.110	\$0.110	\$0.160
INTRALATA	\$0.110	\$0.110	\$0.160
INTERSTATE	\$0.070	\$0.070	\$0.160

SERVICE CHARGES	
CALLING CARD SURCHARGE	\$0.60
MONTHLY RECURRING CHARGE	\$.95

(N)

(N)

* Material previously seen on this page now appears on page 1.1.

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ATTACHMENT 1

PRICE LIST (cont'd)

ORIGINAL

1.2 RESIDENTIAL SERVICE RATES

1.2.1 Residential Service Rate Plan 1

	PER MINUTE		PER CALL
	Peak	Off-Peak	
1+ Switched Access	\$.2500	\$.1200	
800 Service	\$.2500	\$.2500	
Calling Card	\$.2000	\$.2000	\$0.90

1.2.2 Residential Service Rate Plan 2

	PER MINUTE	PER CALL
1+ Switched Access	\$.1500	
800 Service	\$.2500	
Calling Card	\$.2000	\$0.90

1.2.3 Residential Service Rate Plan 3

1+ SWITCHED ACCESS						
Mileage Band	Day		Evening		Night & Wknd	
	1st min	add'l min	1st min	add'l min	1st min	add'l min
1 - 10	\$.2400	\$.1100	\$.1560	\$.0715	\$.1200	\$.0550
11 - 22	\$.3400	\$.1600	\$.2210	\$.1040	\$.1700	\$.0800
23 - 55	\$.3500	\$.2000	\$.2435	\$.1365	\$.1950	\$.1050
56 - 124	\$.4100	\$.2500	\$.2805	\$.1655	\$.2300	\$.1350
125 - 292	\$.4200	\$.2700	\$.2950	\$.1850	\$.2350	\$.1500
293+	\$.4300	\$.3000	\$.3180	\$.1980	\$.2600	\$.1600

	Per Minute	Per Call
800 Service	\$.2500	
Calling Card	\$.2000	\$0.90

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* Material seen on this page previously appeared on pages 1 and 2.

F. Wayne Lafferty, Vice President
Citizens Telecommunications Company dba Citizens Communications Company
Legacy Park
Plano, TX 75024

(M)

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ORIGINAL

CITIZENS TELECOMMUNICATIONS COMPANY
ISSUED: February 6, 2002
EFFECTIVE: April 1, 2002

A.C.C. TARIFF ATTACHMENT 1
4th Revised Page 2
Cancels 3rd Revised Page 2

ATTACHMENT 1

PRICE LIST (cont'd)

1.2 RESIDENTIAL SERVICE RATES (cont'd)

1.2.4 Residential Service Rate Plan 4

	PER MINUTE	PER CALL
1+ Switched Access	\$0.0900	
800 Service	\$0.2500	
Calling Card	\$0.2000	\$0.90

1.2.5 Residential Service - Other Charges

Rate Plan	MONTHLY	INITIAL
4	RECURRING CHARGE	NON-RECURRING CHARGE
Switch Access	\$4.95	\$0.00

1.2.6 Residential Service-Freedom Plans

	PER MINUTE		
	RED	WHITE	BLUE
Outbound (1+) - IntraLATA	\$0.09	\$0.12	\$0.13
Outbound (1+) - Intrastate	\$0.10	\$0.12	\$0.13

(I)
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|
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The Company may waive the above MRC and/or NRC charges from time to time.

Laurie A. Maffett, Vice President Regulatory and Government Affairs
Citizens Telecommunications Company dba Citizens Communications Company
180 S. Clinton Ave.
Rochester, NY 14646

ADMINISTRATIVELY
APPROVED FOR FILING

ATTACHMENT 1

PRICE LIST (cont'd)

ORIGINAL

1.3 PREPAID CALLING CARD RATES

Calls are billed in one minute increments at a base unit rate of \$0.35 per minute.

1.4 GROUP LONG DISTANCE RATES

	PER MINUTE	PER CALL
1+ Switched Access	\$.1550	
800 Service	\$.1550	
Calling Card	\$.1550	\$.60

M

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*Material seen on this page previously appeared on page 2.

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ORIGINAL

Attachment 1

PRICE LIST (cont'd)

7.4. CITIZENS BUSINESS RATE PLUS CALLING DIRECT PLAN RATES

1.4.1 Usage Charges

- Rate Plan is a base rate of \$.12 with discounts depending on volume
- Rates are billed initial 18 seconds followed by 6 second increments

Base Rate	\$0.12														
Sales Discount															
Monthly Volume	No Term					1 Year Term					2 Year Term				
\$501-\$1000	0%	1%	2%	3%	4%	4%	5%	6%	7%	8%	8%	9%	10%	11%	12%
	\$1.200	\$1.188	\$1.176	\$1.164	\$1.152	\$1.152	\$1.140	\$1.128	\$1.116	\$1.104	\$1.104	\$1.092	\$1.080	\$1.068	\$1.056
\$1001-\$2000	4%	5%	6%	7%	8%	8%	9%	10%	11%	12%	12%	13%	14%		
	\$1.152	\$1.140	\$1.128	\$1.116	\$1.104	\$1.104	\$1.092	\$1.080	\$1.068	\$1.056	\$1.056	\$1.044	\$1.032		
\$2000+	8%	9%	10%	11%	12%	12%	13%	14%			14%	15%			
	\$1.104	\$1.092	\$1.080	\$1.068	\$1.056	\$1.056	\$1.044	\$1.032			\$1.032	\$1.020			
											16%	17%	18%	19%	20%
											\$1.008	\$0.996	\$0.984	\$0.972	\$0.960

1.4. CITIZENS BUSINESS RATE PLUS CALLING DIRECT PLAN RATES CITIZENS

1.4.2 Usage Charges (Dedicated Service)

- Rate Plan is a base rate of \$.12 with discounts depending on volume
- Rates are billed initial 18 seconds followed by 6 second increments

Base Rate	\$0.12														
Sales Discount															
Monthly Volume	1 Year Term					2 Year Term					3 Year Term				
\$2000-\$5000	35%	36%	37%	38%	39%	39%	40%	41%	42%		42%	43%	44%	45%	46%
	\$0.780	\$0.768	\$0.756	\$0.744	\$0.732	\$0.732	\$0.720	\$0.708	\$0.696		\$0.696	\$0.684	\$0.672	\$0.660	\$0.648
\$5001-\$10000	39%	40%	41%	42%		42%	43%	44%	45%	46%	47%	49%	40%	40%	
	\$0.732	\$0.720	\$0.708	\$0.696		\$0.696	\$0.684	\$0.672	\$0.660	\$0.648	\$0.636	\$0.624	\$0.612	\$0.600	
						47%	48%				50%	51%			
						\$0.636	\$0.624				\$0.600	\$0.588			
\$10,000 +	42%	43%	44%	45%	46%	48%	49%	50%							
	\$0.696	\$0.684	\$0.672	\$0.660	\$0.648	\$0.624	\$0.612	\$0.600							
	47%	48%													
	\$0.636	\$0.624													

ATTACHMENT I

PRICE LIST (cont'd)

1.5 CITIZENS SELECT CALLING PLAN RATES

1.51 Usage Charges

1+ SWITCHED ACCESS (per minute)				
Annual Volume Commitment	No Term Commitment	1 Year Term Commitment	2 Year Term Commitment	3 Year Term Commitment
None	\$0.1425			
\$1,200		\$0.1350	\$0.1325	\$0.1300
\$6,000		\$0.1300	\$0.1275	\$0.1250
\$12,000		\$0.1250	\$0.1225	\$0.1200
\$24,000		\$0.1225	\$0.1200	\$0.1175
\$60,000		\$0.1200	\$0.1175	\$0.1150

800 SERVICE (per minute)				
Annual Volume Commitment	No Term Commitment	1 Year Term Commitment	2 Year Term Commitment	3 Year Term Commitment
None	\$0.1425			
\$1,200		\$0.1350	\$0.1325	\$0.1300
\$6,000		\$0.1300	\$0.1275	\$0.1250
\$12,000		\$0.1250	\$0.1225	\$0.1200
\$24,000		\$0.1225	\$0.1200	\$0.1175
\$60,000		\$0.1200	\$0.1175	\$0.1150

DEDICATED ACCESS (per minute)			
Annual Volume Commitment	1 Year Term Commitment	2 Year Term Commitment	3 Year Term Commitment
\$24,000	\$0.0910	\$0.0885	\$0.0860
\$60,000	\$0.0885	\$0.0860	\$0.0835
\$120,000	\$0.0860	\$0.0835	\$0.0810

CALLING CARD	
per minute	\$0.1600
per call surcharge	\$0.60

N

N

ATTACHMENT 1

ORIGINAL

PRICE LIST (cont'd)

1.5 CITIZENS SELECT CALLING PLAN RATES (cont'd)

1.5.2 Monthly Recurring Charges

DEDICATED ACCESS							
Access Coordination Function				\$78.00			
Central Office Connection				\$270.00			
T1 Access							
NPANXX	charge	NPANXX	charge	NPANXX	charge	NPANXX	charge
520204	\$2,513	520346	\$2,582	520462	\$2,443	520627	\$2,097
520206	\$895	520347	\$5,675	520463	\$1,736	520632	\$2,031
520212	\$1,691	520348	\$2,299	520466	\$1,971	520633	\$1,281
520214	\$2,874	520356	\$1,863	520472	\$2,061	520634	\$2,377
520215	\$1,894	520357	\$1,732	520473	\$2,254	520635	\$1,136
520218	\$1,146	520363	\$1,953	520476	\$2,137	520636	\$2,423
520281	\$1,953	520364	\$2,600	520478	\$2,272	520637	\$1,153
520283	\$7,334	520366	\$2,194	520485	\$2,254	520638	\$1,461
520284	\$2,423	520367	\$2,659	520487	\$1,587	520642	\$2,510
520286	\$2,618	520368	\$2,667	520512	\$1,063	520643	\$5,051
520287	\$1,953	520369	\$2,745	520521	\$3,439	520646	\$2,317
520288	\$3,190	520372	\$2,169	520522	\$2,904	520647	\$1,289
520289	\$3,040	520378	\$2,043	520524	\$3,439	520652	\$5,272
520290	\$1,160	520384	\$2,043	520525	\$2,754	520653	\$5,427
520292	\$1,059	520385	\$1,500	520532	\$2,694	520654	\$5,700
520294	\$1,073	520387	\$2,637	520535	\$2,233	520656	\$5,739
520299	\$1,100	520393	\$1,376	520536	\$2,688	520657	\$6,167
520305	\$2,126	520394	\$1,732	520540	\$1,063	520658	\$6,303
520315	\$1,612	520398	\$1,645	520546	\$1,160	520659	\$6,011
520316	\$1,736	520402	\$2,269	520550	\$1,394	520662	\$2,790
520317	\$1,969	520417	\$1,953	520562	\$1,733	520667	\$3,112
520318	\$1,022	520418	\$1,616	520564	\$2,700	520669	\$3,229
520320	\$1,022	520422	\$1,471	520565	\$2,295	520672	\$6,945
520328	\$1,828	520424	\$1,678	520567	\$2,377	520673	\$7,373
520330	\$2,582	520427	\$2,031	520568	\$1,504	520674	\$5,602
520332	\$2,155	520430	\$1,356	520574	\$1,174	520677	\$6,750
520333	\$2,782	520432	\$2,314	520576	\$1,289	520682	\$1,333
520334	\$2,668	520442	\$2,212	520578	\$1,086	520683	\$1,866
520335	\$2,737	520453	\$2,295	520579	\$1,189	520684	\$1,836
520337	\$2,751	520455	\$1,923	520586	\$1,660	520685	\$2,293
520338	\$2,566	520456	\$1,863	520608	\$2,257	520686	\$6,906
520339	\$2,822	520457	\$1,998	520616	\$1,333	520687	\$2,919

* Material previously on this page now appears on Page 6.

Director of Regulatory
Citizens Telecommunications Company
3 High Ridge Park
Stamford CT 06905

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DECISION #: N/A

ATTACHMENT 1

ORIGINAL

PRICE LIST (cont'd)

1.5 CITIZENS SELECT CALLING PLAN RATES (cont'd)

1.5.2 Monthly Recurring Charges (cont'd)

DEDICATED ACCESS							
T1 Access							
NPANXX	charge	NPANXX	charge	NPANXX	charge	NPANXX	charge
520688	\$4,160	520768	\$2,550	602223	\$1,079	602414	\$1,169
520689	\$1,971	520769	\$2,010	602224	\$1,069	602434	\$1,251
520692	\$2,190	520781	\$5,777	602232	\$1,133	602435	\$1,133
520697	\$6,614	520785	\$2,365	602233	\$1,082	602460	\$1,251
520698	\$7,840	520787	\$5,447	602237	\$1,207	602461	\$1,255
520704	\$2,302	520796	\$1,421	602242	\$1,069	602465	\$1,490
520718	\$2,190	520824	\$2,435	602245	\$1,133	602471	\$1,380
520720	\$1,747	520826	\$2,262	602260	\$918	602473	\$1,308
520723	\$1,751	520828	\$2,185	602288	\$1,519	602488	\$1,409
520724	\$5,349	520845	\$2,841	602301	\$1,265	602496	\$1,265
520725	\$6,089	520847	\$2,565	602303	\$1,169	602497	\$1,322
520728	\$6,030	520851	\$2,994	602312	\$1,169	602535	\$1,294
520729	\$4,921	520857	\$2,553	602313	\$1,079	602583	\$1,279
520735	\$2,612	520865	\$2,884	602334	\$1,222	602678	\$1,079
520736	\$5,816	520868	\$1,836	602336	\$1,069	602715	\$1,322
520739	\$2,579	520871	\$4,921	602345	\$1,226	602802	\$1,380
520743	\$1,073	520875	\$5,472	602357	\$1,446	602816	\$1,366
520749	\$1,189	520896	\$1,442	602362	\$1,294	602847	\$1,133
520754	\$2,580	520923	\$2,384	602368	\$1,183	602853	\$1,380
520755	\$5,408	602200	\$918	602374	\$1,635	602872	\$1,222
520762	\$1,333	602207	\$918	602386	\$1,722	602907	\$1,222
520764	\$2,295	602208	\$1,079	602388	\$1,591	602912	\$1,069
520765	\$1,679	602214	\$1,351	602396	\$1,351	602914	\$1,092
520766	\$2,160	602216	\$1,082	602404	\$1,123	602925	\$1,308
520767	\$2,550	602220	\$1,092	602413	\$1,226	602987	\$1,504
602988	\$1,432	* For any NPANXX not listed above, actual telco cost applies					

N
N

ATTACHMENT 1

ORIGINAL

PRICE LIST (cont'd)1.5 CITIZENS SELECT CALLING PLAN RATES (cont'd)1.53 Initial Non-Recurring Charges

DEDICATED ACCESS				
T1 Access				<i>actual telco cost</i>
Access	Coordination	Function		\$215.00
Central	Office	Connection		\$340.00

*The Company may waive the above non-recurring charges from time to time

1.5.4 Optional - Monthly Recurring Charges.

DEDICATED ACCESS	
Dialed Number Identification Service	\$50.00
Accounting Codes - Non-Validated	\$0.00
Accounting Codes - Validated Per Account	\$5.00

1.55 Optional - Initial Non-Recurring Charges

DEDICATED ACCESS	
Dialed Number Identification Service	\$200.00
Accounting Codes - Non-Validated	\$0.00
Accounting Codes - Validated Per Account	\$0.00

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Director of Regulatory
Citizens Telecommunications Company
3 High Ridge Park
Stamford CT 06905

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DECISION #: N/A

ATTACHMENT 1PRICE LIST (cont'd)

ORIGINAL

1.6 POINT TO POINT SERVICE RATES1.6.1 Monthly Recurring Charges

INTER-OFFICE CHANNEL (IOC)		
Mileage	Fixed	Per Mile
DS1 - 1.544 Mbps		
1 - 50	\$1,500.00	\$8.00
51 - 150	\$1,500.00	\$7.50
151 - 1500	\$1,700.00	\$6.00
1501+	\$1,700.00	\$5.70
56 Kbps		
1 - 350	\$250.00	\$3.00
351 - 750	\$250.00	\$2.00
751 - 1500	\$250.00	\$1.00
1501+	\$250.00	\$0.70
Voice Grade		
1 - 750	\$250.00	\$0.36
751 - 1500	\$200.00	\$0.40
1501+	\$200.00	\$0.45

The following discounts apply to the above IOC charges:

TERM	DS1	56K	VOICE
1 Year	34%	14%	2%
2 Year	35%	17%	4%
3 Year	36%	20%	6%
4 Year	37%	22%	8%
5 Year	38%	24%	10%

ACCESS COORDINATION FUNCTION (ACF)	
	per local loop
DS1	\$85.00
56K	\$29.77
VOICE	\$29.75

Director of Regulatory
Citizens Telecommunications Company

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ATTACHMENT 1**PRICE LIST (cont'd)****ORIGINAL**1.6 POINT TO POINT SERVICE RATES (cont'd)1.6.1 Monthly Recurring Charges (cont'd)

CENTRAL OFFICE CONNECTION (COC)	
	<i>per local loop</i>
DS1	\$275.00
56K	\$21.30
VOICE	\$22.10

LOCAL LOOP	
DS1	<i>actual telco cost</i>
56K	<i>actual telco cost</i>
VOICE	<i>actual telco cost</i>

1.6.2 Initial Non-Recurring Charges

ACCESS COORDINATION FUNCTION (ACF)	
	<i>per local loop</i>
DS1	\$215.00
56K	\$287.00
VOICE	\$174.00

CENTRAL OFFICE CONNECTION (COC)	
	<i>per local loop</i>
DS1	\$340.00
56K	\$252.00
VOICE	\$215.00

LOCAL LOOP	
DS1	<i>actual telco cost</i>
56K	<i>actual telco cost</i>
VOICE	<i>actual telco cost</i>

*The Company may waive the above **non-recurring** charges from time to time.

Director of Regulatory
Citizens Telecommunications Company
3 High Ridge Park
Stamford CT 06905

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DECISION #: *N/A*

ATTACHMENT I

PRICE LIST (cont'd)

1.7 FRAME RELAY SERVICE RATES

1.7.1 Monthly Recurring Charges

FRAME CHARGES				
Port Speed	Port Charge per port	Silver	Gold	Platinum
DS-1 - 1.536 mbps	\$475.00	\$384.00	\$768.00 (N)	\$1536.00
768 kbps	\$425.00	\$192.00	\$384.00 (N)	\$768.00
512 kbps	\$335.00	\$128.00	\$256.00 (N)	\$512.00
384 kbps	\$290.00	\$96.00	\$192.00 (N)	\$384.00
256 kbps	\$260.00	\$64.00	\$128.00 (N)	\$256.00
128 kbps	\$205.00	\$32.00	\$64.00 (N)	\$128.00
56/64 kbps	\$95.00	\$14.00 (R)	\$28.00 (N)	\$56.00

ACCESS CIRCUIT CHARGES			TERM DISCOUNT		
Port Speed	Transport Charge per premise	Mileage Charge per mile *	1 Year Term	2 Year Term	1 Year Term
DS-1 - 1.536 mbps	\$615.00	\$10.00	0%	5%	10%
768 kbps	\$575.00	\$10.00	0%	5%	10%
512 kbps	\$535.00	\$10.00	0%	5%	10%
384 kbps	\$489.00	\$10.00	0%	5%	10%
256 kbps	\$425.00	\$10.00	0%	5%	10%
128 kbps	\$399.00	\$10.00	0%	5%	10%
56/64 kbps	\$379.00	\$10.00	0%	2%	6%

* Mileage is based on Interoffice Channel mileage between the Company's Central Offices and the frame relay switch.

Director of Regulatory
Citizens Telecommunications Company
3 High Ridge Park
Stamford CT 06905

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ATTACHMENT 1

PRICE LIST (cont'd)

ORIGINAL

1.7 FRAME RELAY SERVICE RATES (cont'd)

1.7.2 Initial Non-Recurring Charges

FRAME CHARGES		
Port Speed	Port Charge per port	Change or Add per order
DS-1 - 1.536 mbps	\$400.00	\$100.00
768 kbps	\$400.00	\$100.00
512 kbps	\$300.00	\$100.00
384 kbps	\$300.00	\$100.00
256 kbps	\$300.00	\$100.00
128 kbps	\$300.00	\$100.00
56/64 kbps	\$200.00	\$100.00

ACCESS CIRCUIT CHARGES	
Port Speed	per termination
DS-1 - 1.536 mbps	\$318.00
768 kbps	\$318.00
512 kbps	\$318.00
384 kbps	\$318.00
256 kbps	\$318.00
128 kbps	\$318.00
56/64 kbps	\$318.00

* The Company may waive the above *non-recurring* charges for *term* commitments.

ATTACHMENT 1

PRICE LIST (cont'd)

1.7 FRAME RELAY SERVICE RATES (cont'd)

1.7.3 Optional - Monthly Recurring Charges

OPTIONAL FEATURE CHARGES	
Port Speed	Network Monitoring Tool - per PVC
DS-1 - 1.536 mbps	\$10.00
768 kbps	\$10.00
512 kbps	\$10.00
384 kbps	\$10.00
256 kbps	\$10.00
128 kbps	\$10.00
56/64 kbps	\$10.00

1.7.4 Optional - Initial Non-Recurring Charges

OPTIONAL FEATURE CHARGES		
Port Speed	Network Monitoring Tool - per PVC	Expedite Order per site
DS-1 - 1.536 mbps	\$15.00	\$250.00
768 kbps	\$15.00	\$250.00
512 kbps	\$15.00	\$250.00
384 kbps	\$15.00	\$250.00
256 kbps	\$15.00	\$250.00
128 kbps	\$15.00	\$250.00
56/64 kbps	\$15.00	\$250.00

1.8 SERVICE CHARGES AND SURCHARGES

1.8.1 Payphone Surcharge

SURCHARGE	Per Call
Payphone	\$0.30

N
|
N

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